



Zero Waste Solutions

Quality Policy

OCTOEN ENDÜSTRİ A.Ş. • OCTOEN LLC

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Approved By	General Manager
Scope	OCTOEN Endüstri A.Ş. (Türkiye) and OCTOEN LLC (USA)
Review Cycle	Annual

1. Our Commitment to Quality

Quality at OCTOEN means machines that work, every day, in the field. Since August 25, 2020, we have manufactured organic waste processing systems that our customers depend on for their daily operations, from hotels and stadiums to municipalities and industrial plants. This Quality Policy applies to OCTOEN Endüstri A.Ş. and OCTOEN LLC and to all products, services and processes.

2. Our Principles

- Customer focus: We understand our customers' operational needs and design, manufacture, deliver and support our products to meet them fully, on time and as promised.
- Product reliability: Every machine is engineered and tested for long service life, safe operation and consistent performance, supported by factory acceptance testing, spare parts availability and technical training.
- Compliance: We meet applicable statutory, regulatory and product requirements, including CE, TSE and CSA certification requirements, in every market we serve.
- Competent people: We develop the knowledge and skills of our employees through continuous training, and we foster a culture where quality is everyone's responsibility.
- Supplier quality: We select and evaluate our suppliers on quality, reliability and compliance, and we work with them to improve continuously.
- Continual improvement: We operate a quality management system certified to ISO 9001, we set and review measurable quality objectives, and we use customer feedback, data and audits to improve our products and processes.

3. Implementation and Review

This Policy is communicated to all employees, is available to interested parties at octoen.com, and provides the framework for our quality objectives. It is reviewed annually by management to ensure its continuing suitability. Questions may be directed to info@octoen.com.

This Policy has been reviewed and approved by the management of OCTOEN Endüstri A.Ş. and OCTOEN LLC and is effective as of the date stated above.

General Manager

Date: May 1, 2024